

# EON SYSTEMS NEWSBIT

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**PRACTICE MANAGEMENT AND DOCUMENTATION SOFTWARE    OCTOBER 2007**

## **Important Information Regarding Windows® Vista®**

Over the last few months we have been testing our products using Windows Vista on desktop computers, laptops and tablet PCs.

I have received the following reports from our testers:

- 1) Our tablet PCs function significantly better under Windows Vista. In particular, the use of the pen/stylus has improved.
- 2) Windows Vista has a bug, which severely affects The Practice Solution™ (TPS) and Documentor™ when running Windows Vista on both your server and at least one workstation. Note: If the server is not running Vista, or none of the workstations are, this bug will not affect you.

Microsoft® has confirmed this bug, and will include a fix for it in Service Pack 1 for Vista. In the meantime, you can request a prerelease fix, called a "hotfix", from Microsoft, and install it, to ensure correct operation of TPS, Documentor, and in fact many kinds of multi-user database programs like Microsoft Access®.

To get the fix, you will have to request it from Microsoft. You can either call Microsoft and ask for "the hotfix for knowledge base article 935366", or request it online, by going here:

<http://go.microsoft.com/?linkid=6294451>

You will need to request the same Knowledge Base article number, 935366.

Once you get the fix from Microsoft, you should install it on all of your computers running Windows Vista and any of our products.

As always, we recommend you make a complete system backup of each computer before installing any update. We also recommend you have your hardware technician do the above installation.

Our recommendations:

At this point, we would recommend upgrading the tablet PCs from XP® for Tablets to Windows Vista. However, we are "waiting" to upgrade our desktop machines within our office, from XP to Windows Vista.

Note: Before upgrading to Windows Vista, please contact your hardware technician to ensure that your machine (desktop, laptop or tablet PC) has adequate memory and disk space for the upgrade. Upgrading without adequate memory and disk space can lead to further problems and slow downs of the machine.

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## ***End of Year Procedure***

The Practice Solution™ allows you to choose *when* your year is to end (*i.e. a calendar year of January through December, or a fiscal year ending on a different month, for example, October*).

This information is the current period in the clinic's information. It is tracked and updated automatically by TPS™.

*Continued on page 2*

Clinic Master Detail			
Name:	Alls Well Clinic		Clinic#: 1
Address:	14431 - 171St Ave NE		Start Date: 01/05/1999
City, State, Zip:	Seattle WA 33756	Current Period: 12	Current Year: 2005
Phone:	(206) 555-4488	Modem: (206) 555-8844	End of Week: Friday
Registration Code:	20435745-ALLS00114430002520101231AINSE1		
<b>Patient Defaults</b>			
City, State, Zip:		<input checked="" type="checkbox"/> Appointment Reminder	<input type="checkbox"/> SOAP Notes Doct Specific
<b>Service Defaults</b>			
Default Tax(es) applicable to SERVICE Items. (Hold the Control Key down and mouse-click to (de)-select a tax.)	Inventory Tax 8.200	Service Tax 0.000	
Tax(es) applicable to INVENTORY Items. (Hold the Control Key down and mouse-click to (de)-select a tax.)	Inventory Tax 8.200	Service Tax 0.000	<input checked="" type="checkbox"/> Use Fast Payment "Auto-Complete" method on Service Entry form

As you run the End of Month process during closing, this current period gets updated by 1. For example, your business runs on a calendar year. So, if you started with TPS during the month of September, you would set the current period to 9.

Next, when you check the end of month box during the closing on the last working day of September, TPS will increase the current period automatically to 10. During the end of month closing for October it will increase it to 11 and so on.

Next, when you check off the box to do the end of the month closing on the last working day in December, TPS will change the current period to 1, the current year to the next year and roll over your Year to Date business numbers to start the new year's tracking.

Several other internal actions are simultaneously triggered by the Year End process. This includes:

- (A) Your **YTD Visits** in the Patient's Claim files roll back to zero.
- (B) The business numbers **start anew** to track the figures for the new year.
- (C) The **Deductibles** used are rolled back to zero.

**PLEASE MAKE SURE** that your "current period" in the Clinic Information is correct before performing your month end closing in December.

**NOTE:** Deductibles and YTD Visit numbers are dependent on one additional item. This is the **date** on your computer when you are **running** the closing process. If you are closing your year for December and your computer is on a January date, then February deductibles and February YTD visits will get reset (**not January's**).

*This TECHNICAL TIP column was previously published in Newsbit. It has been updated and reprinted by request.*

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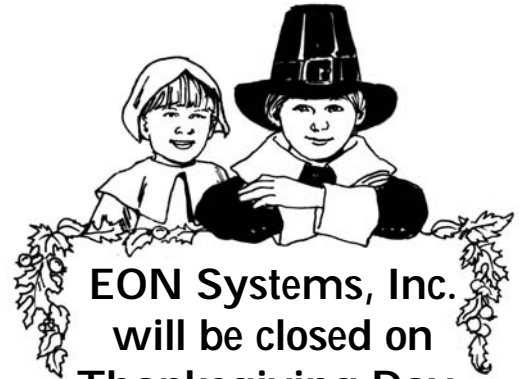
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